



Preventing Homelessness



Steps to Tenancy Success Case Study



Anna was referred to us by **Sovereign Network Group** in August 2023. At the time, she was living in a **housing association property**, however due to reasons beyond her control, she had to spend time away from her property.

Anna searched for **solutions to find a new place to live**, however she was **restricted in her moving options** due to the **arrears on her account**.

After she had her baby, she moved back to the flat for the wellbeing of her children and the council placed her at high priority to move as the property was still unsuitable, and now even more so.

Unfortunately, despite this, her bids on properties were unsuccessful due to affordability and so she was left with barriers to achieving a safe and secure home, which she wanted to work on.

Your Own Place are working with Sovereign Network Group as part of our **Pre-Tenancy** offer, aiming to improve people's **affordability** so they have **increased chances to move into a safe and secure homes**. Steps to Tenancy Success is an online programme that includes **individualised, flexible and restorative 1-2-1 support** alongside **AQA accredited group workshops** on housing and money topics.

This is Anna's journey to achieving her safe and secure home, finding her confidence and realising her skills during Steps to Tenancy Success.



Bid unsuccessful due to rent arrears creating further barriers to housing.



Your Own Place provided 1-2-1 support to develop money skills and a restorative and asset-based approach to champion existing skills



Anna took away her own tasks, began budgeting, looked for ways to save and communicated with companies and support networks.



Anna now has her safe and secure home with a housing association in a location she feels comfortable in.

your own place



About Your Own Place

Your Own Place CIC is a multi-award winning social enterprise creating social impact, putting lived experience at its heart and providing the vital and often missing skills for life through workshops and 1-2-1 support.

Support that enables people to navigate the worlds of finance, tenancies and housing. This helps people to access as well as sustain their tenancy, to get help and to keep as well as thrive in a safe and secure home.

Much, much more than this, our trainees are enabled through our facilitation to name and discover their strengths as a means to future problem solving and sharing. These aren't life skills - these are skills for life.

Partner Quote

Thank you so much for your time and effort in supporting our clients. It's been amazing!

your own place



Your Own Place is an award-winning social enterprise delivering Money, Housing, Tenancy and Cost of Living workshops to prevent homelessness

Everything Your Own Place does starts with values, relationships, quality, impact and trust

From a place of equity, empathy, empowerment and always informed by lived experience, Your Own Place listens and delivers the flexible services that people themselves say they need

We enable people to successfully navigate their money, housing and futures, sustain as well as access a home - and then keep & thrive in their home

Trainee Quote

I've definitely got more knowledge and awareness on things. I know that some things need to be paid and what happens if it doesn't get paid

your own place



Mission

to prevent homelessness

Vision

everyone has a safe and secure home

Values

Restorative

Equality

Asset based

High Quality

Empathic

Informed by lived experience

Innovative, engaging & fun

your own place



The problem

- Climbing rent arrears
- Lack of time to meaningfully engage residents & tenants
- Lack of time to develop quality tenancy sustainment programmes
- Pressure around Consumer Standards for better tenant relationships

Our solution

Train the Trainer



**Train the
Trainer
Training**

What?

Workshops to support your staff with the tools, confidence and resources to support struggling tenants effectively

Why?

Because tenants are struggling to pay the rent and bills and because tenant engagement and relationships matter more than ever

Where?

In your service or other location

How?

In small staff groups with access to after-care support

GROUP BOOKINGS PRICES

BRONZE

OVER FOUR HALF
DAYS FOR SIX
PEOPLE

Content 1-4 as below

FOLLOW UP
SUPPORT

Telephone support

Mandatory half day
quality assurance
visit

Workshop plans

£3300

Plus VAT

SILVER

OVER EIGHT HALF DAYS
FOR SIX PEOPLE

Content 1-8 as below

FOLLOW UP SUPPORT

Telephone/email support

Mandatory half day
quality assurance visit

Shadow our team

Workshop plans

One additional support
visit

Annually updated
workshops plans

First pack of resources

£6500

Plus VAT

GOLD

OVER TEN HALF DAYS
FOR SIX PEOPLE

Content 1-10 as below

FOLLOW UP SUPPORT

Telephone/email support

Mandatory half day
quality assurance visit

Shadow our team

Workshop plans

Two additional support
visits

Annually updated
workshops plans

Half-day refresher course

Access to a live portal of
updated plans and
resources

First pack of resources

£8550

Plus VAT

GROUP BOOKINGS TRAINING CONTENT

CONTENT IN THE FIRST FOUR SESSIONS

1. Pinpoint facilitation, values & approaches
2. Engagement techniques, Pinpoint facilitation in more detail and neurodiversity-conscious techniques
3. Content using asset-based approaches to developing trainees' independent living skills g
4. Content - engaging approaches to developing trainees' bills & budgeting confidence

OPTIONAL ADDITIONAL TRAINING SESSIONS

5. Benefits & debt
6. Tenancy roles and responsibilities
7. Getting help, connections and networks
8. Wellbeing & Safety
9. Employability - first steps, aspirations and goals
10. Employability - communication skills and CVs

HOW IT WORKS

Show

Right from the outset you will be observing Pinpoint facilitation, restorative and asset based techniques. You'll see firsthand how these approaches break down barriers and bring trainees alive. You'll see a range of techniques and content demonstrated in this way

Do

Without noticing you'll be immediately adopting some of the techniques with many opportunities to practise them. Very quickly you'll be able to pull all the techniques and content together and facilitate your own workshops

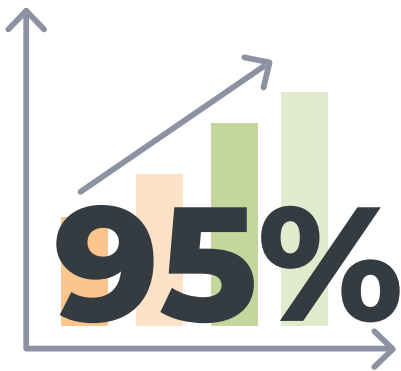
Review

Now that you're putting some of the techniques into practice there will be further opportunities to facilitate activities in a safe and constructive space with your peers and with our Your Own Place facilitator providing constructive feedback,

Why should you invest in Train the Trainer?



Impact



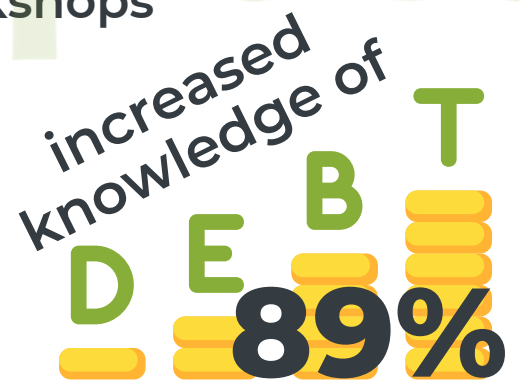
of trainees report an increased confidence keeping their home



of trainees recommend our workshops



feel more confident getting help



Trainee Quote

Just to update you about one of my goals I am pleased to inform I achieved and I paid off my rent arrears, thank you for all your help. I am so proud of myself, next goal is council tax



Click to view!



your own place

Partner Feedback

'Working with Your Own Place helps to reduce rent arrears'

'Since working with Your Own Place, Saffron Housing Trust can report, that as part of a number of measures, they have seen rent arrears decrease from 3.8% to 2.5%'



'Don't recreate the wheel – use this fantastic service and you will be embedding excellent approaches in your service. Really flexible bespoke approaches.'

Cecile Roberts, CEO Emmaus Norfolk & Waveney



'One of my residents has just attended their first day at a workshop and could not speak highly enough of the staff and the programme... he wished it could go on forever'.

Broadland Housing Group member of staff



'Well done to your team for keeping my clients engaged – I am incredibly proud of them for attending each day, for sharing their experiences with me and investing in their self development. It is a tribute to your course for having held their interest I can assure you as most were highly complex clients and the others have a tendency to isolate'

North Norfolk District Council member of staff

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safe and secure home